

## Quality Manager

### Are you passionate about quality?

ARCA is Albuquerque's largest non-profit organization serving individuals with developmental disabilities for over 50 years. We are seeking a Quality Manager to champion our performance excellence and quality improvement journey. Will lead annual strategic planning process, deployment of key initiatives, performance measurement systems, & Quality Champions team. Will also manage ARCA's Administrative Support services for two administrative offices. Position requires:

- Four to six years experience communicating and deploying Baldrige criteria & quality processes, including performance measurement systems
- Five years experience leading and supervising teams
- Experience as a NM Quality Examiner/Baldrige Examiner strongly preferred
- Bachelors or Master's Degree in Business, Organizational Development, or related field
- Exceptional communication skills

Submit resume and cover letter detailing specific accomplishments and experience related to quality improvement systems. Please include salary requirements.

Submit via email to [hr@arc-a.org](mailto:hr@arc-a.org), or fax (505) 332-6873, or mail to:

11300 Lomas Blvd NE, Albuquerque, NM 87112. EEO/ADA

Lead ARCA's quality improvement systems in our quest for performance excellence!